

FOOD SUPPORT

Terms & Conditions



*All requests for support must be made using the 'contact us' form at darkwoodcrew.co.uk, or by emailing admin@darkwoodcrew.co.uk, or by calling 07309 862 681 **no later than 2pm** (contact available 7 days a week)

- We can only accept **one** food request per **household** per week
- The food offered is surplus food, so by nature it must be consumed on the day provided, or if stored correctly, the following day at the latest to avoid any risk to health
- It is your own responsibility to inform us of any particular dietary requirements or allergies you or your household may have in your communications with us to ensure we provide you with the appropriate goods to suit your needs
- Some items may show their 'best before' or 'display until' dates having passed however can still be consumed up to two weeks after said date
- We cannot offer any guarantee of the items included as this relies entirely on our partners and the surplus items that we are provided
- All requests received **before 2pm** will get confirmation of an approximate time for delivery on the same day, all requests received **after 2pm** will be dealt with the following day and will receive delivery confirmation the following day
- Should any items supplied in your food parcel be unsuitable we kindly ask that you pass them to someone who might be able to use them and try to avoid disposing of them as waste

We politely ask that you consider and understand that we are a voluntary organisation who rely solely on extremely committed local volunteers, whilst we make every effort to fulfill all requests received without prejudice there may be circumstances which lead to us not being able to respond immediately, we will always aim to provide a reply and a full explanation.

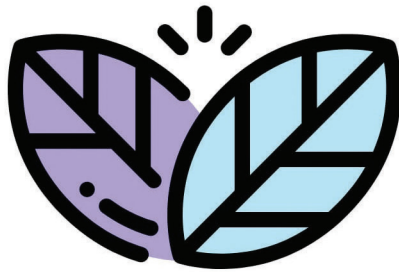
We finally ask kindly that you consider remembering our work and the effort that goes into providing support should your personal circumstances change by way of making a reciprocal donation of food, time, shopping vouchers or other contribution to our community market, this enables us to plan long term to tackle food insecurity in Ferguslie Park - always serving the community.

Support

admin@darkwoodcrew.co.uk
07309 862 681

Darkwood Crew

Helping Ferguslie Flourish



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